

Non-Discrimination and Language Assistance Notice

Kennedy Krieger does not discriminate against people based on, but not limited to, perceived or actual, race, color, culture, ethnicity, national origin, age, language spoken, accent, marital status, veteran or military status, immigration status, socioeconomic status (i.e., access to resources), physical or mental disability, genetic information, religion, pregnancy status, sex, sexual orientation, and gender, gender identity or expression. This statement is based on guidance from accreditation organizations and regulatory agencies.

Kennedy Krieger Institute:

- Provides free and timely aids and services to people with disabilities to assist them in communicating effectively with us. Aids and services include:
 - Qualified American Sign Language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free and timely language services to people whose primary language is not English. Services include:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Kennedy Krieger Institute Interpreter Services at **443-923-9413**. These services may be provided in person or remotely, through video conferencing or the telephone.

If you believe Kennedy Krieger Institute has failed to provide these services or discriminated in another way on the basis of race, color, culture, ethnicity, national origin, age, language spoken, accent, marital status, veteran or military status, immigration status, socioeconomic status (i.e., access to resources), physical or mental disability, genetic information, religion, pregnancy status, sex, sexual orientation, and gender, gender identity or expression, you can file a grievance with the Institute's patient relations specialist by emailing **PatientRelations@KennedyKrieger.org** or calling **443-923-2777** or mailing a letter about your experience to 707 North Broadway, Baltimore, MD 21205, Attn: Patient Relations. If you need help filing a grievance, the patient relations specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/smartscreen/main/jsf** or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019 (TDD: 800-537-7697)

Complaint forms are available at: **hhs.gov/ocr/office/file/**

Visit **KennedyKrieger.org/Policies** to access this document on the Kennedy Krieger website.

English

Attention: Language assistance services, free of charge, are available to you. Call 1-443-923-9413.

Espanol (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-443-923-9413

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-443-923-9413 번으로 전화해 주십시오.

Chinese

如果您使用繁體中文，可致電

1-443-923-9413 免費獲得語言援助服務。

Vietnamese

CHÚ Ý: Có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi 1-443-923-9413.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-443-923-9413

Tagalog (Filipino)

PAUNAWA: Maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-443-923-9413

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-443-923-9413

Ibo

NRUBAMA: Ọ bụrụ na ị na asụ Igbo, ọrụ enyemaka asụsụ, n'efu, dijirị gị. Kpọọ: 1-443-923-9413

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-443-923-9413

Portugese

ATENÇÃO: Se você fala português, serviços linguísticos estão disponíveis de forma gratuita. Ligue: 1-443-923-9413

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-443-923-9413

Bassa

Dè dɛ nìà kɛ dyédɛ́ gbo: ɔ̃ jũ ké m̃ [ʔ̀Bàsɔ̀ɔ̀-wùdù-po-nyò] jũ ní, n̩í, à wuɖu kà kò dò po-poò béin m̃ gbo kpáa. Ɖá:(1-443-923-9413)

Yoruba

AKIYESI: Bi o ba nsọ èdè Yorùbú, Àwọn isẹ irànlọwọ́ èdè, l'ọfẹ́ẹ́, wà fún yin. Ẹ pe ẹ̀rọ-ibánisọ̀rọ̀ yi 1-443-923-9413

Urdu

توجہ: آپ کو مفت زبان معاونت خدمات دستیاب ہیں۔
1-443-923-9413 کو کال کریں۔

Farsi (Persian)

توجه: اگر به زبان فارسی صحبت می کنید، خدمات راهنمایی زبان رایگان، در اختیار شماست. با 1-443-923-9413 تماس بگیرید.

Arabic

ملحوظة: خدمات المساعدة اللغوية متوفرة بالمجان. للمساعدة اتصل بنا على الرقم التالي: "1-443-923-9413"

Hindi

ध्यान दें: आपके लिए भाषा सहायता सेवाएं निःशुल्क उपलब्ध हैं।
1-443-923-9413 पर कॉल करें।

Nepali

ध्यान दिनुहोस्: भाषा सहायता सेवाहरु, निःशुल्क, तपाईंको लागि उपलब्ध छन्।
1-443-923-9413 मा कल गर्नुहोस्।

