

# Non-Discrimination and Language Assistance Notice

Kennedy Krieger does not discriminate against people based on, but not limited to, perceived or actual, race, color, culture, ethnicity, national origin, age, language spoken, accent, marital status, veteran or military status, immigration status, socioeconomic status (i.e., access to resources), physical or mental disability, genetic information, religion, pregnancy status, sex, sexual orientation, and gender, gender identity or expression. This statement is based on guidance from accreditation organizations and regulatory agencies.

Kennedy Krieger Institute:

- Provides free and timely aids and services to people with disabilities to assist them in communicating effectively with us. Aids and services include:
  - Qualified American Sign Language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free and timely language services to people whose primary language is not English. Services include:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Kennedy Krieger Institute Interpreter Services at **443-923-1828**. These services may be provided in person or remotely, through video conferencing or the telephone.

If you believe Kennedy Krieger Institute has failed to provide these services or discriminated in another way on the basis of race, color, culture, ethnicity, national origin, age, language spoken, accent, marital status, veteran or military status, immigration status, socioeconomic status (i.e., access to resources), physical or mental disability, genetic information, religion, pregnancy status, sex, sexual orientation, and gender, gender identity or expression, you can file a grievance with the Institute's patient relations specialist by emailing **PatientRelations@KennedyKrieger.org** or calling **443-923-2777** or mailing a letter about your experience to 707 North Broadway, Baltimore, MD 21205, Attn: Patient Relations. If you need help filing a grievance, the patient relations specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/smartscreen/main/jsf** or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, DC 20201  
1-800-368-1019 (TDD: 800-537-7697)

Complaint forms are available at: **hhs.gov/ocr/office/file/**

Visit **KennedyKrieger.org/Policies** to access this document on the Kennedy Krieger website.

## English

Attention: Language assistance services, free of charge, are available to you. Call 1-443-923-1828.

## Espanol (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-443-923-1828

## Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-443-923-1828 번으로 전화해 주십시오.

## Chinese

如果您使用繁體中文，可致電

1-443-923-1828 免費獲得語言援助服務。

## Vietnamese

CHÚ Ý: Có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi 1-443-923-1828.

## French

ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-443-923-1828

## Tagalog (Filipino)

PAUNAWA: Maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-443-923-1828

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-443-923-1828

## Ibo

**NRỤBAMA:** Ọ bụrụ na ị na asụ Igbo, ọrụ enyemaka asụsụ, n'efu, dijirị gị. Kpọọ: 1-443-923-1828

## French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-443-923-1828

## Portuguese

ATENÇÃO: Se você fala português, serviços linguísticos estão disponíveis de forma gratuita. Ligue: 1-443-923-1828

## Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ። 1-443-923-1828

## Bassa

Dè dɛ nà kɛ dyédé gbo: ɔ jũ ké m̩ [ʔBàsɔ̀ɔ̀-wùdù̀-po-nyò] jũ ní, níí, à wuɖu kà kò dò po-poò béin m̩ gbo kpáa. Ɖá:(1-443-923-1828)

## Yoruba

AKIYESI: Bi o ba nsọ èdè Yorùbú, Àwọn isẹ irànlọwọ èdè, l'ọfẹẹ, wà fún yin. Ẹ pe ẹrọ-ibánisọrọ yi 1-443-923-1828

## Urdu

توجہ: آپ کو مفت زبان معاونت خدمات دستیاب ہیں۔  
1-443-923-1828 کو کال کریں۔

## Farsi (Persian)

توجه: اگر به زبان فارسی صحبت می کنید، خدمات راهنمایی زبان رایگان، در اختیار شماست. با 1-443-923-1828 تماس بگیرید.

## Arabic

“ملحوظة: خدمات المساعدة اللغوية متوفرة بالمجان. للمساعدة اتصل بنا على الرقم التالي: 1-443-923-1828”

## Hindi

ध्यान दें: आपके लिए भाषा सहायता सेवाएं नि:शुल्क उपलब्ध हैं।  
1-443-923-1828 पर कॉल करें।

## Nepali

ध्यान दिनुहोस्: भाषा सहायता सेवाहरू, नि:शुल्क, तपाईंको लागि उपलब्ध छन्।  
1-443-923-1828 मा कल गर्नुहोस्।



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